



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2022_2 EXAMINATION

Course Code: BUS727

Course Title: ORGANISATIONAL BEHAVIOUR

Credit Unit: 2

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other two (2) questions**
- 3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 Hours

- 1a. Identify the five levels of analysis of Organisational Behaviour? **5Mks.**
1b. Adduce reasons why we study individual perspective of organisational behaviour?
12Mks.
1c. What are the four major features characterize modern organisational behavior? **4Mks.**
1d. Explain the three interrelated but conflicting psychoanalytic concepts of Freudian model? **9Mks**
- 2a. Identify and briefly explain the nine level taxonomy of boulding's typology? **15Mks.**
2b. Discuss the four functions of informal organisations? **5Mks.**
- 3a. Enumerate three benefits of informal organization and discuss with illustration? **9Mks.**
3b. Describe the ABC model of attitude? **11Mks.**
- 4a Explain unconnected stakeholders and well-connected stakeholders? **10Mks.**
4b. Identify and briefly discuss any five strategies for managing conflicts arising from work organization? **10Mks.**