



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**2022\_2 EXAMINATION**

**COURSE CODE: BUS 322**

**COURSE TITLE: ORGANIZATIONAL BEHAVIOUR**

**CREDIT UNIT: 3**

- INSTRUCTION:**
- 1. Indicate your Matriculation Number clearly**
  - 2. Attempt question one (1) and any other three (3) questions; four questions in all**
  - 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
  - 4. Present all your points in a coherent and orderly manner**

**TIME ALLOWED: 2 ½ Hours**

**QUESTIONS**

- 1a. Describe clearly with examples three external sources of change in organizations. **15 marks**

b. What is legitimate power and what are its three sources? **10 marks**
2. Is conflict bad for today's organizations? State your reasons. **15 Marks**
- 3a. What is status? **3 marks**

b. Describe six sources of status as commonly conferred by the social system based on the value perception. **12 marks**
4. Organizations do not exist in a vacuum, discuss three out of the four dimensions that influence behaviour in organizations. **15 marks**
5. Enumerate and explain five power bases in an organization according to French and Raven. **15 marks.**