



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**2022\_2 EXAMINATION**

**COURSE CODE: BUS 317**

**COURSE TITLE: PRODUCTION MANAGEMENT**

**CREDIT UNIT: 3**

**INSTRUCTION:**

1. Indicate your Matriculation Number clearly
2. Attempt question one (1) and any other three (3) questions; four questions in all
3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.
4. Present all your points in a coherent and orderly Manner

**TIME ALLOWED: 2 ½ Hours**

**QUESTION ONE**

- (a) State the two (2) perspectives from which the production process can be viewed. **10 marks**
- (a) For a chosen production model to be effective, a suitable production processing system or model must be chosen, because a production processing system that is suitable for the manufacturing of a ship or an aircraft will not be suitable for the production of biscuits or ball-point pens. Discuss two systems known to you. **7 ½ marks each**

**QUESTION TWO**

- (a) Distinguish clearly the difference between production and productivity. **6 marks**
- (b) What are the traditional capacity measurement standards in industry? **9 marks**

**QUESTION THREE**

The wider definition of production is referred to as Operations. Why should production be defined in the wider sense? **15 marks**

**QUESTION FOUR**

Production plays central roles in every organization. Briefly discuss any three of such roles. **15 marks**

**QUESTION FIVE**

- (a) Every organization must have a guideline/policy on production. What should be the aim or contents of such a policy or guideline? **6 marks**
- (b) Discuss any three (3) major constraints of production policy. **9 marks**