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BUS322

1. Which of the following set of theorists belong to the process school of motivation? Maslow, Alderfer and Vroom Vroom, Herzberg and Locke --->> Vroom, Adams and Locke McClleland, Vroom and Adams 2. Which of the following statements is not true about motivation? Motivation is intentional Motivation is multifaceted --->> Motivation is a group phenomena Motivation predicts behaviour 3. A group of people who work in the same area and are of the same rank and status is called Command group Virtual clique Mixed clique --->> Horizontal clique 4. Which type of group is characterized by intimate face to face association and cooperation? Small group Secondary group --->> Primary group Reference

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5. The attempt to build a higher sense of challenge and achievement into a job is called:

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--->> Job enrichment Job enlargement Task enlargement 6. The American Management Association propounded one of the following numbers of communication commandments: Fourteen **Eight** Twelve --->> Ten 7. Who proposed nine essential design parameters as basic components of organizational structure? --->> Mintzberg (1979) Child (1998) Mullins (2000) Parsons (1980) 8. The effectiveness of communication requires one of the following listed points: Sincerity and openness Quality relationship among people

A comprehensive communication structure

--->> a, b and C

9. Which one of the following is not a sub-system of the socio-technical system?

Technical sub-system

Psychological sub-system

--->> Physiological sub-system?

Structural sub-system

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managers and their subordinates?

Staff relationship

--->> Functional relationship

Line relationship

Lateral relationship

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