

PCR371

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1. The role of a mediator is to facilitate communication between or among parties in conflict to abandon their position of _____ relationship.

Wanton

Libral

Subtle

--->> Adversarial

2. _____ ethnocentrism believes that one's culture is superior to any other culture.

Central

Religious

Radical

--->> Cultural

3. Chesterman (2005) notes that the beginning of conflict resolution must necessarily revolve around _____ "accountability, truth telling, reconciliation, institutional reforms, good governance and _____"

Intentions

--->> Reparations

Repatriation

Submissions

4. Communication and _____ have proven to be an important mechanism for the resolution and transformation of conflict.

--->> Dialogue

Identity

Restitution

Reintegration

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Governance

Incompetence

Cruelty

--->> Frustration

6. Conflict is likely to be minimal where institutions of government _____ allocate values.

Unjustly

--->> Equitably

Figuratively

Authoritatively

7. The ability of one person or group to compel another person or group to do what he/ the group would not ordinarily have done is referred to as _____

--->> Power

Authority

Legitimacy

Government

8. A _____ is a coherent group of assumptions put forth to explain the relationship between two or more observable facts and to provide strong basis for predicting future events.

Preposition

Baseline

--->> Theory

Value

9. The process of communication, sharing and discussing of religious ideas by two or more religious groups is called _____ dialogue.

Cultural

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Social

--->> Inter-religious

10. Conciliation is a form of _____

EADR

--->> ADR

DAR

ICMC

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