

PAD371

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1. An open or supportive communication climate is majorly characterised with the under listed response except

Open and honest response

Solution - oriented response

--->> Judgemental response

Equqlitarian response

2. One among the under listed scholars is associated with theoretical bases of control loop of goals setting theory

--->> Edwin Locke

Abraham Maslow

Ferdrick Herzberg

G.A. Cole

3. A communication climate where the environment is highly political, competition for approval, promotion or resources is invariably high on the hidden agenda is known as

Open communication climate

--->> Close communication climate

Descriptive communication climate

Feedback communication climate

4. All the under listed options causes a break of communication channel between the coder and decoder except

If the information is distracted

If the receiver is unable to interpret or use the information

If there are other forms of barriers to effective communication

--->> Activate - direct, instruct and control

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known as

--->> Open communication climate

Close communication climate

Possessive communication

Suppressive communication

6. All these options are major barriers to effective communication except

Barriers in sending messages; - inadequate information

Barriers to understanding; - poor concentration

Barriers to acceptance

--->> Forgiving response - recognising the inevitability of error of misjudgement and the likelihood of taking action to minimize repetition

7. A process of checking and clarification, through a question and repeating the message to ensure that the encoding, decoding result in mutual understanding of message is known as

--->> Feedback

Sender

Receiver

Transmission

8. All these communication behaviours are predominately common in a close communication climate except

Superior behaviour

Dogmatic behaviour

Hostile behaviour

--->> Forgiving behaviour

9. A rotation of an officer of the civil service from one ministry or department to another as a regular part of their character to improve the growth of the employee and the organization is known as

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A transfer officer

A re - assignment officer or a promoted officer

A trail on the job other

10. In which year was the depression that served to eliminate many employer - financed services

1920

--->> 1930

1960

1914

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