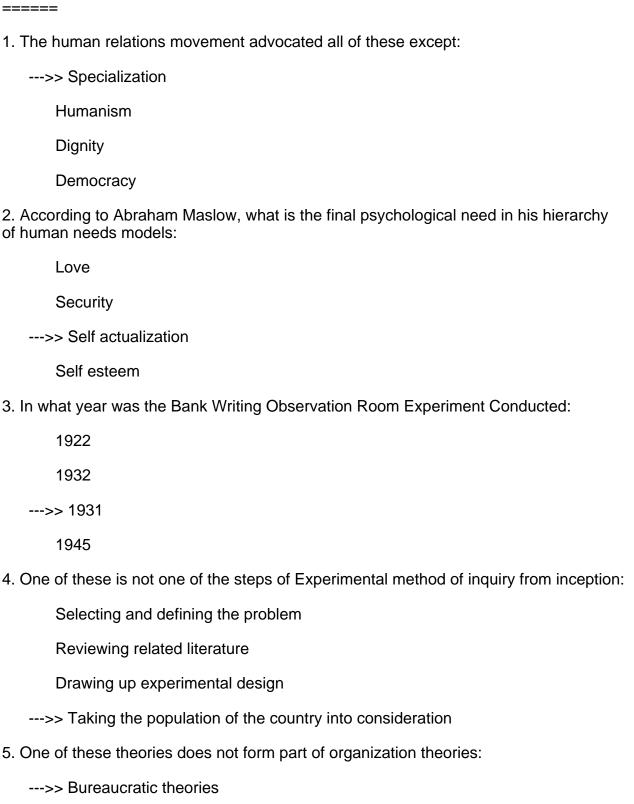
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Behavioural theories

Socio-psychological theories

6. Where was the Hawthorne experiment conducted:

John Kenedy Electric Company

Del telephone

--->> Western Electric company

Western telephone company

- 7. One of the following is not a function of the Civil Service for the welfare of citizens
 - --->> Advice on measures

Conversion of policies

Enforcement of laws

Provision of expert advice

8. One of the following does not relate to the significance of Hawthorne experiment:

New emphasis on human beings as key contributions to organizational efficiency, productivity and goal attainment

Discovery of informal group as an outlet for the aspiration of the worker

Pioneering the concept of proper management- worker communication

- --->> Less importance attached development of individuals in the organization
- 9. Which group took over the Hawthorne experiment:

USA Research group

--->> Harvard Industrial Research team

Abraham Lincoln Research team

Eastern Electric Company research unit

10. What is the name of the researcher who conducted the Hawthorne studies:

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--->> Elton Mayo

Chris Argyris

Robert Merton

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