

CIT811

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1. When choosing users to test, which method calls for re-examining of data, errors and difficulties before making changes to your design?

--->> Using results

Debriefing test users

Summarizing the data

None of the options

2. Observations of what the test users are doing and thinking as they work through the tasks is known as _____

Bottom-line data

--->> Process data

Test data

Summary data

3. Bottom-line usability can be implemented by _____

Analyzing the bottom-line numbers

Comparing two design alternatives

--->> Option A and option B

None of the options

4. Action analysis involves _____

Documentation Action Analysis

--->> Back-of-the-Envelope Action Analysis

User Action Analysis

Feedback Action Analysis

5. Which of the options is true about formal action analysis?

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Formal action analysis foregoes detailed predictions in an effort to get a quick look at the big picture

All the options

None of the options

6. Major disadvantage of model-based evaluation is _____

Require training

Expensive

--->> Time consuming

Less productive

7. Details of setting up a usability study involve the following except _____

Pilot study

Training test users

Choosing the order of test task

--->> Execution evaluation

8. General principles or rules of thumb that can guide design decisions are referred as _____

Documentation

Design Pattern

--->> Heuristics

Standards

9. Which of these is not considered when choosing a user to test?

Instructions

Role of the observer

--->> Debriefing test users

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10. Nielsen and Molich's Nine Heuristics does not include which of the followings?

Simple and natural dialog

Good error messages

Speak the user's language

--->> Maximize user memory loa

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