

BUS727

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1. An example of goal types in business management include but excerpt

Consumer goals

Product goals

Operational goals

--->> Economy goal

2. Primary groups are _____ with intimate, kinship-based relationships

--->> small groups

large groups

big groups

few groups

3. Goal management consists of the following excerpts

individual team members

identifying and resolving conflict among goals

None of the above

--->> All of the above

4. Diversity is not encompasses all forms of differences among individuals, including culture, gender, age, ability, religious affiliation, personality, economic class, social status, military attachment and sexual orientation.

TRUE'

--->> FALSE'

Not sure

not true

5. _____ considers behavioural attributes such as leadership, cooperation, communication and participation as important elements in a total quality system.

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George Bass

--->> George Fisher

George gold

6. Primary groups can be present in secondary settings

--->> TRUE'

FALSE'

Not sure

not true

7. Morten Lind and J. Rasmussen distinguish three fundamental categories of goals related to technological system management excerpt

Production goal

Safety goal

--->> Customers goal

Economy goal

8. _____ has the potential for giving organisations in viable industries a competitive edge in meeting international competition

--->> Quality

Price

Goods

product

9. A _____ group is a group with members of approximately the same age, social status, and interests

Clique

--->> peer

household

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10. Quality can be optimized because customer needs and expectations are always changing

TRUE'

--->> FALSE'

Not sure

not true

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