BUS207
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1. _____ is a process whereby information is enclosed in a package and is discreteand imparted by sender to a receiver via a channel/medium

Intellectual

--->> Communication

Cotribution

Constitution

2. _____ comprises the actions of looking while talking, looking while listening, amount of gaze, and frequency of glances, patterns of fixation, pupil dilation, and blink rate

vocalics

Looks

--->> Gaze

views

3. Paralanguage (sometimes called vocalics) is the study of _____ of the voice.

Non-verbal communication

Verbal

--->> non-verbal cues

intonation

4. _____ behavior is sometimes used as the sole channel for communication of a message

Verbal and non-verbal

Verbal

method

--->> Non-verbal

school

hospital

--->> gesture

book

6. _____ is the study of touching as non-verbal communication

Optics

scanning

printing

--->> Haptics

7. _____is the study of the use of time in non-verbal communication.

Chronicals

--->> Chronemics

Gimmicks

Inksnation

8. The study of the role of eyes in non-verbal communication is sometimes referred to as _____

package

--->> oculesics.

polymetrics

values

9. _____ is the process of communicating through sending andnreceiving wordless messages.

--->> Non-verbal communication

Non-communal

non-verbal cues

10. _____ and _____ messages within the same interaction can sometimes send opposing or conflicting messages

--->> Verbal and non-verbal

Method and Non Method

Book and Pen

Paper and Ink