

make in order to design a well-functioning operation? \_\_\_\_\_  
Choosing a process that best supports an organisations flow strategy

[MBA801] Which of the following forecasting techniques is used in achieving consensus within a committee? \_\_\_\_\_  
The Delphi

[MBA801] The two complementary approaches to a process design would include \_\_\_\_\_  
Process re-engineering and Process improvement

[MBA801] Which of the followings is a basic requirement for an effective inventory management? \_\_\_\_\_  
A reliable forecast of demand

[MBA801] A typical business organization has three basic functions, including \_\_\_\_\_  
Finance, production and marketing

[MBA801] In operations management, marketing is concerned with \_\_\_\_\_  
Sensing, serving, and satisfying customer needs

[MBA801] The text discusses the ideal number of kanban cards according to the following relationship:  $N = DT(1+X)C$ . The letter D refers to \_\_\_\_\_  
Planned usage rate of using work centre

[MBA801] Site selection is aimed at \_\_\_\_\_  
Increasing production capacity to serve customers better

[MBA801] A production process with rigid line flows is referred to as \_\_\_\_\_  
Continuous process

[MBA801] Which of the following is one of the major types of process decisions? \_\_\_\_\_  
Resource flexibility