

called _____
Norms

[BUS831] _____ developed the first comprehensive theory of management
Henri Fayol

[BUS831] The degree of differences between members of a group is called _____
Diversity

[BUS831] _____ economic principles determine the behaviour of individuals and organisations
Rational

[BUS831] _____ regulation involves the identification and modification of emotions individuals feel.
Emotional

[BUS831] _____ has been identified as the most relevant trait that define leaders.
Extraversion

[BUS831] _____ of a group are the characteristics of a group that help to explain and predict the performance of the group and the behaviour of its members.
Properties

[BUS831] A senior employee who sponsors and supports a less experienced employee, a protégé is called a _____
Mentor

[BUS831] The judgment of somebody's characteristics or behaviour by comparing it to the characteristics or behaviour of another person that was recently encountered, which may distort perception is called _____
Contrast Effect

[BUS831] The adjustment of individual behaviour to agree with the norms of the group he or she belongs to is called _____
Conformity

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