

8.00/10.00

Question 1

Managers must establish an \_\_\_\_\_ in which people can accomplish group goals with the least amount of time, money, materials and personal dissatisfaction.  
Environment

Question 2

Technical skills are of greatest importance at the \_\_\_\_\_ level,  
Supervisory

Question 3

The decision-making process begins with the existence of \_\_\_\_\_  
A problem

Question 4

\_\_\_\_\_ is that part of managing, which involves establishing an intentional structure of roles for people to fill in an organisation.  
Organising

Question 5

The purpose of an organisation \_\_\_\_\_ is to help create an environment for human performance.  
Structure

Question 6

The \_\_\_\_\_ job is the one most people who enter management start with.  
supervisor

Question 7

A \_\_\_\_\_ scale organisation requires many managers, each with specific qualifications and specialties.  
Large

Question 8

\_\_\_\_\_ guide managers in the use of resources to accomplish specific goals; then activities are checked to determine whether they conform to the plans.

Plans

Question 9

The job of middle management is to manage \_\_\_\_\_.

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Question 10

The managerial roles approach was popularised by \_\_\_\_\_  
Mintzberg

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