

1. Paralanguage (sometimes called vocalics) is the study of _____ of the voice.

non-verbal cues

2. _____ is the process of communicating through sending and receiving wordless messages.

Non-verbal communication

3. _____ and _____ messages within the same interaction can sometimes send opposing or conflicting messages

Verbal and non-verbal

4. A _____ is a non-vocal bodily movement intended to express meaning

gesture

5. The study of the role of eyes in non-verbal communication is sometimes referred to as _____

oculesics

6. _____ behavior is sometimes used as the sole channel for communication of a message

Non-verbal

7. _____ comprises the actions of looking while talking, looking while listening, amount of gaze, and frequency of glances, patterns of fixation, pupil dilation, and blink rate

Gaze

8. _____ is the study of touching as non-verbal communication

Haptics

9. _____ is a process whereby information is enclosed in a package and is discrete and imparted by sender to a receiver via a channel/medium

Communication

10. _____ is the study of the use of time in non-verbal communication.

Chronemics

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