

1. Communication processes are sign-mediated interactions between at least \_\_\_\_\_ agents which share a repertoire of signs and semiotic rules.

- a.  
three
- b.  
Five
- c.  
Two (ans)
- d.  
Seven

2. Verbal communication cannot be effective unless the audience is good at \_\_\_\_\_ and most of its content is forgotten after a presentation

- a.  
Sleeping
- b.  
listening (ans)
- c.  
Dancing
- d.  
Eating

3. Communication can be perceived as a two-way process in which there is an exchange and progression of thoughts, feelings or ideas towards a mutually accepted \_\_\_\_\_

- a.  
Position
- b.  
Condition
- c.  
Pattern
- d.  
Goal or diretion (ans)

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as pointing to an object of discussion

a.  
Speech (ans)

b.  
Mouth

c.  
Eyes

d.  
Tongue

5. In interpersonal speaking, \_\_\_\_\_ is very important

a.  
Etyqueyt

b.  
etiquette (ans)

c.  
Critiquette

d.  
Critique

6. Speaking can be looked at in two major areas: inter-personal and \_\_\_\_\_

a.  
Speaking

b.  
public speaking (ans)

c.  
private speaking

d.  
Interactions

7. \_\_\_\_\_ involves the use of both speech and writing to transmit a message

a.  
Communication

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c.  
Effective verbal communication

d.  
Intellectualism

8. Verbal communication is one way for people to communicate \_\_\_\_\_

a.  
Physically

b.  
face-to-face (ans)

c.  
Verbally

d.  
Via Selfie

9. \_\_\_\_\_ is commonly defined as "the imparting or interchange of thoughts, opinions, or information by speech, writing, or signs".

a.  
Strategy

b.  
Location

c.  
Business

d.  
Communication (ans)

10. \_\_\_\_\_ is a process of transferring information from one entity to another.

a.  
Intellectual

b.  
Communication (ans)

c.  
Constitution

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