

1. In the process of planning in an organization _____ is being made
Decision
2. Communication makes it possible for changes to happen through the formulation and execution of _____
Plans
3. Conflicts and grievances are bound to occupy in a _____
Group
4. The managerial function of leading is simply the process of influencing people so that they will contribute to the goals of the _____
Organization
5. A business organization must have an objective showing its nature, that is its _____ statement
Mission
6. _____ is defined as the design of a desired future and of effective and efficient way of bringing it about.
Planning
7. A good objective commands not only the focus of _____ but also management action.
Management
8. _____ is the reserve of planning.
Measuring
9. Inconsistent _____ by a leader or manager can be a source of anxiety and imitation.
Behaviour
10. _____ also ensures control through measurement and feedback.
Planning

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