

HCM434

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1. Food and beverage manufacturing has come a long way over the -----

months

days

--->> years

weeks

2. The primary need for facilities management as opined by Hamer (1988) is to gain -----
---over the present situation

remote

--->> control

invest

none

3. The aim of a MISSION STATEMENT is to specify the ----- of the events

reason

--->> purpose

aim

objective

4. --- food prices might restrain consumption

medium

shorter

lower

--->> Higher

5. Into how many parts are the business areas of FM identified and broken down by
Owen (1995)

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--->> twelve

twenty

nine

6. the-----department is responsible for cleanig guest room and public space

reception

--->> housekeeping

kitchen

maintenance

7. A policy may ----- our thinking in decision making

control

direct

--->> guide

lead

8. There is no free -----

supper

breakfast

--->> lunch

dinner

9. Getz (1997) further comments that Ã¢â¬events are -----

--->> transient

stagnant

permanent

continous

10. Food ----- are benefiting from higher prices

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