

housekeeping

[HCM434] lodging facilities is taken to be the provision of shelter, that is, four walls and-----
roof

[HCM434] What helps the restaurant to determine its success or failure
enviroment

[HCM434] One of a hotel's most important management functions is -----
staffing

[HCM434] The number of people who report to one manager or supervisor is known ----
-----(
span of control

[HCM434] Sales managers' accounts are sometimes subdivided along
geographical lines into ----- accounts
2

[HCM434] Centralization is the retention of decision-making authority by a high-level
centralization

[HCM434] Those departments in which employees have guest contact is known as -----

housekeeping

[HCM434] A hotel's -----is where guests are greeted when they arrive, where
they are registered and assigned to a room, and where they check out
front office

[HCM434] A person who has a particular interest in your type of community
development may forgo a-----(
fee

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