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NATIONAL OPEN UNIVERSITY OF NIGERIA

2017 SECOND SEMESTER EXAMINATION FACULTY OF SOCIAL SCIENCES DEPARTMENT OF TOURISM STUDIES

Course Title: Global Tourism Issues

Course Code: TSM 444

Course Unit: 2

Time Allowed: 2: 30hrs

Instruction: Any question 1 and any other 2 Questions

1a. List and explain the elements in the definition of tourism? (5 Marks).

- b. Identify and explain economic contributions of tourism to the host destinations? (10 Marks).
- c. "No attraction no tourism". Explain? (5 Marks).
- d. Highlight the usefulness of Tourism Satellite Account (TSA) to national economy? (10 Marks)
- 2. As a Tourism Management Scholar:
- a. Justify the quest for collaboration among tourism suppliers (10 Marks).
- c. List and explain the four principal features of collaboration (10marks).

3a: As the General Manager of the Destination Marketing Organization Port Harcourt, highlight environmental and socio-cultural effects of tourism to the residents? (6 Marks).

- b: Tourism Alliance LTD is a merger of two tourism industries. As a tourism scholar, highlight to the CEO of Tourism Alliance LTD the key drivers to collaboration effectiveness? (6 Marks).
- c. As the tourism consultant educate tourism students in NOUN on notable initiatives formulated to ensuring sustainable tourism development and responsible consumption of tourism products in Nigeria? (6 Marks).

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- d. As expert in special interest tourism, educate tourism scholars in NOUN on the characteristics of alternative tourists? (2 Marks).
- 4a. As the world experiences shifts in social values, this explains why stakeholders are working towards achieving sustainable tourism development at a global scale! As a tourism expert, explain to students on excursion, the meaning of sustainable tourism development? (5 Marks).
- b. Enumerate to the students, the dimensions of sustainable tourism development? (10 Marks).
- c. There appear to be too many limiting factors that hamper the usage of Carrying capacity management. Discuss? (5 Marks).
- 5a. Justify reasons for market segmentation in crafting tourism marketing strategy? (2 Marks).
- b. Educate your friend on the reasons you will like to carry out SWOT Analyses before developing destination marketing strategy for your State? (10 Marks).
- c. Identify the criteria for the following segmentation bases; (i) Socio-demographic, (ii) Geographic, (iii) Behavioural, and (iv) Psychographic? (8 Marks)