



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
FACULTY OF SOCIAL SCIENCES  
DEPARTMENT OF POLITICAL SCIENCE**

**2019\_1 EXAMINATION**

**Programme: Peace Studies and Conflict Resolution**

**COURSE CODE: PCR715**

**COURSE TITLE: Introduction to Conflict Resolution Processes 1**

**CREDIT UNITS: 3**

**TIME ALLOWED: 3 HOURS**

**Instructions: Answer any 4 questions. All questions carry equal marks.**

1. Write short note on the following:
  - a. Directive strategies in mediation (3.5 marks)
  - b. Third-party intervention (3.5 marks)
  - c. Alternative Dispute Resolution (ADR) (3.5 marks)
  - d. Early warning systems (3.5 marks)
  - e. Preventive diplomacy (3.5 marks)
2. Discuss the following strategies for conflict resolution:
  - a. Conciliation (3.5 marks)
  - b. Mediation (3.5 marks)
  - c. Arbitration (3.5 marks)
  - d. Litigation (3.5 marks)
  - e. Negotiation (3.5 marks)
3. With relevant examples, illustrate the different approaches of negotiation. **(17.5marks)**
4. Examine the different barriers to effective communication and proffer suggestions on how to overcome communication breakdown in an organisation. **(17.5marks)**
5. Discuss at least five international inter-governmental agencies that played crucial roles in Post-conflict peace building in West Africa in the last century. **(17.5marks)**
6. Explain why Alternative Dispute Resolution is now being embraced and preferred to litigation by conflict parties. **(17.5marks)**