



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91 Cadastral Zone Nnamdi Azikiwe Expressway
Jabi – Abuja
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF POLITICAL SCIENCE
2017_2 POP QUESTIONS

COURSE CODE: PCR 375

**COURSE TITLE: LANGUAGE INFORMATION IN PEACE AND CONFLICT
RESOLUTION**

CREDIT UNIT: 3

TIME ALLOWED: 3 HOURS

INSTRUCTION: ANSWER ANY FOUR QUESTIONS

1. Briefly discuss the different functions of language you are familiar with (17.5 marks)
2. Identify and explain the common language based barrier to communication in conflict resolution and how to use language effectively? (17.5 marks)
3. What is the meaning and difference between information and communication, and also identify the characteristics of information? (17.5 marks)
4. List and explain the importance of communication in conflict resolution (17.5 marks)
5. Explain the various types of communication and the pre-conditions for effective communication? (17.5 marks)
6. List and explain the theories of communications (17.5 marks)