



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja  
**FACULTY OF MANAGEMENT SCIENCES**  
**JANUARY-FEBRUARY 2017\_2 EXAMINATION**

**Course Code: PAD 871**  
**Course Title: Public Personnel Management**  
**Credit Unit: 2**

**INSTRUCTIONS:** 1. Attempt Question 1 and any other two (2) questions  
2. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each  
3. Present all your points in coherent and orderly manner

**Time Allowed: 2 Hours**

1. a. List ten good conducts expected of a civil servant. 10 marks  
b. List and discuss the criteria for promotion. 20 marks
2. a. What is career? 5 marks  
b. List and explain 3 career classification. 15 marks
3. a. List and explain the scope of fringe benefits. 10 marks  
b. What are the common characteristics of n-arch people? 10 marks
4. List and explain in detail the principles of employee benefit programmes. 20 marks.
5. a. What is performance appraisal? 5 marks  
b. Discuss all the factors to be considered in performance appraisal. 5 marks  
c. What are the reasons for performance appraisal. 10 marks