



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI –
ABUJA

FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF ADMINISTRATION
2018 MARCH EXAMINATION

2

COURSE CODE: PAD 735

COURSE TITLE: Introduction to Public Administration.

COURSE UNIT 2

INSTRUCTIONS: 1. Indicate your matriculation Number Clearly

2. Attempt question one any other two

3. Question one is compulsory and carries 30 marks, while other questions carry 20 marks each.

4. Present all your points in a coherent and orderly Manner.

TIME ALLOWED: 2 Hours

- 1a. Define public administration
- b. Why is the study of science of public administration necessary?
2. What are the approaches to the study of public administration?
- 3a. what are the meaning of civil service reform
- b. Examine the benefits of 1988 civil service reform
4. Compare and contrast public and private administration
5. How would you make communication effective in Public Administration?