



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI - ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2019_1 EXAMINATIONS

COURSE CODE: PAD843

CREDIT UNIT: 3

COURSE TITLE: COMPARATIVE PUBLIC ADMINISTRATION

TIME ALLOWED: 2½ Hours

INSTRUCTION:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt question one (1) and any other three (3) questions; four questions in all**
- 3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.**
- 4. Present all your points in a coherent and orderly manner**

1. Write short notes on the following (25 marks):

- a. e-governance
 - b. objectives of e-governance
 - c. domains of e-governance
 - e. major administrative and democratic improvements of e-governance
2. What do you understand by the term “e-participation? Critically examine the various forms and outcomes of e-participation.
3. What is e-democracy? Critically examine the main policy and management considerations for digital government. (15 marks)
4. What do you understand by the concept of e-service? Discuss the benefits and barriers of e-service. (15 marks)
5. Discuss e-government in Africa. What are the challenges of e-government in the continent? (15 marks)
6. What are the indicators for evaluating e-Service? Discuss the five stages of Web Measure Index. (15 marks)