



**NATIONAL OPEN UNIVERSITY OF NIGERIA**

**Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi, Abuja, FCT**

**Faculty of Health Sciences**

**Department of Nursing Sciences**

**April 2019 Examination**

**Programme: Bachelor of Nursing Science**

**Course Code: NSS410**

**Course Credit Unit: 3 Units**

**Course Title: Management in Nursing**

**Time Allowed: 2 Hours**

**Total Score: 70 Marks**

**Instruction: Answer All the Questions**

**QUESTIONS**

- |  |                   |
|--|-------------------|
| 1a. Define the term “interview”                                | <b>(3 marks)</b>  |
| 1b. Outline the steps involved in interviewing                 | <b>(10 marks)</b> |
| 1c. List the problems associated with interviews               | <b>(5 marks)</b>  |
| 1d. Discuss the National Strategies for Healthcare in Nigeria  | <b>(7 marks)</b>  |
| <br>   |                   |
| 2a. Define the term “management”                               | <b>(2 marks)</b>  |
| 2b. Discuss management as a science and as an art              | <b>(8 marks)</b>  |
| 2c. Explain the functions of management                        | <b>(10 marks)</b> |
| <br>   |                   |
| 3a. Explain the importance of communication in an organization | <b>(10 marks)</b> |
| 3b. Describe two (2) main categories of communications         | <b>(5 marks)</b>  |
| 3c. Discuss motivation in work place                           | <b>(10 marks)</b> |