



NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikwe Express Way, Jabi, Abuja, FCT

Faculty of Health Sciences

Department of Nursing Sciences

April 2019 Examination

Programme: Bachelor of Nursing Science

Course Code: NSC403

Course Title: Leadership and Management in Health

Course Credit Units: 3 Units

Time Allowed: 2 Hours

Total Marks: 70 Marks

Instruction: Answer All the Questions

QUESTIONS

- | | |
|--|------------|
| 1a. Define the term ‘interview’ | (3 marks) |
| 1b. Outline the steps involved in interviewing | (10 marks) |
| 1c. List the problems associated with interviews | (5 marks) |
| 1d. Discuss the National Strategies for Healthcare in Nigeria | (7 marks) |
| | |
| 2a. Define the term “management” | (2 marks) |
| 2b. Discuss management as a science and as an art | (8 marks) |
| 2c. Explain the functions of management | (10 marks) |
| | |
| 3a. Explain the importance of communication in an organization | (10 marks) |
| 3b. Describe two (2) main categories of communications | (5 marks) |
| 3c. Discuss motivation in workplace | (10 marks) |