



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI –
ABUJA

FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF ADMINISTRATION

EXAMINATION 2018

COURSE CODE: MPA 871

CREDIT UNIT: 2

COURSE TITLE: Public Personnel Administration

TIME ALLOWED: 2 Hours

INSTRUCTIONS:

- 1. Attempt question Number one (1) and any other two (2).**
- 2. Question number 1 is compulsory and carries 30 marks, while the other questions carry 20 marks each**
- 3. Present all your points in coherent and orderly manner**

- 1a. List out the essentials criteria for effective examinations and give brief description of each. = 9MARKS
- 1b. State clearly, an acceptable definition of career. List the three methods of career classification and fully explain two of them. = 10MARKS
- 1c. What should the attitude of the civil servants be to such things as gift-giving and gift-taking; kindness, and courtesy? = 11MARKS
- 2a. Define performance appraisal. Give ten (10) reasons for performance appraisal = 8MARKS
- 2b. Who may not belong to a trade union and why not? = 12MARKS
3. What is in-service training? List any five (5) methods of carrying it out and explain them fully. = 20MARKS
- 4a. In McClelland's need for achievement theory, he claimed that the need for achievement is a powerful motivator (n-arch). List out five (5) characteristics of high n-Ach people and explain fully, any two. = 15MARKS
- 4b. According to McClelland how do you increase n-Ach in people = 5MARKS

5. Explain the following concepts:

=20MARKS

(a) Economic strike (b) Wildcat strike (c) Boycott (d) Sit- down strike (e) Picketing (f) Boycotts