



**NATIONAL OPEN UNIVERSITY OF NIGERIA  
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESSWAY, JABI, ABUJA  
FACULTY OF MANAGEMENT SCIENCES  
DEPARTMENT OF PUBLIC ADMINISTRATION  
2019\_1 EXAMINATION**

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**COURSE CODE: MPA855**

**CREDIT UNIT: 2**

**COURSE TITLE: PERFORMANCE MEASUREMENT AND MANAGEMENT**

**TIME ALLOWED: 2 HOURS**

**INSTRUCTIONS:**

- 1. Attempt Question One (1) and any other two (2) questions**
  - 2. Question 1 carries 30 marks, while the other questions carry 20 marks each**
  - 3. Present all points in coherent and orderly manner**
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**Question 1**

Discuss the five (5) approaches to Performance Management **(30 marks)**.

**Question 2**

Discuss various phases in the Performance Management process **(20 marks)**

**Question 3**

Discuss the salient reasons for measuring performance

**Question 4**

Discuss who should do the Appraising **(20 marks)**

**Question 5**

Explain some purposes on why performance should be mentioned. **(20 marks)**