NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
JANUARY 2018 EXAMINATION QUESTIONS

COURSE CODE: MPA843
COURSE TITLE: **E-GOVERNANCE IN THE PUBLIC SECTOR**
CREDIT UNIT: 3
INSTRUCTION: 1. Indicate your Matriculation Number clearly
                 2. Attempt question one (1) and any other three (3) questions; four questions in all
                 3. Question one (1) is compulsory and carries 25marks, while the other questions carry 15marks each.
                 4. Present all your points in a coherent and orderly manner
TIME ALLOWED: 2$^{1/2}$Hours

Question (1)

(a)Discuss the major thrust of E-democracy?.(10 marks)

(b) List and explain democratic actors.(5 marks)

©State and explain the models of E-democracy.(10 marks) Total=25 marks.

Question (2)

List and explain the procedure of an e-service model construction.(15 marks).

Question (3)
(a)What are public network projects? 7 marks
(b) Name and explain its salient features.(8 marks).Total=20marks

Question(4)
Discuss the main public policy and management concerns for digital government.(15 marks).

Question(5)
Certain key dimensions are needed to be considered for effective citizens engagement . Discuss these dimensions.(15 marks)
Question (6)
Discuss levels of participation that can be used to characterize e-democracy initiatives