NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESSWAY, JABI, ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2019_1 EXAMINATION

COURSE CODE: MPA843   **CREDIT UNIT: 2**
COURSE TITLE: E-GOVERNANCE IN THE PUBLIC SECTOR
TIME ALLOWED: 2 HOURS
INSTRUCTIONS:
1. Attempt Question One (1) and any other two (2) questions
2. Question 1 carries 30 marks, while the other questions carry 20 marks each
3. Present all points in coherent and orderly manner

1a. Define E-Governance (State two definitions)   **(10 marks)**
b. State Three (3) roles of ICT in e-government   **(10 marks)**
c. State the three (3) Domains of e-governance   **(10 marks)**

2a. Define E-democracy

b. Write short notes on the following:

      i. Partisan democracy
      ii. Liberal democracy
      iii. Deliberative democracy   **(20 marks)**
OR

Write short notes on four (4) types of service delivery in e-governance   **(20 marks)**

3a. What is the meaning of e-participation?

b. Discuss three (3) levels in the use of technology to enable e-participation in democracy

               (20 marks)

4. Public Networks Project is associated with many features. Explain four (4) of the features

               (20 marks)

5a. What do you understand by the concept of e-service?   **(20 marks)**
b. What are the five (5) barriers to e-service Development?