



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI – ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2019_1 EXAMINATION

COURSE CODE: MBA833

CREDIT UNIT: 3

COURSE TITLE: INDUSTRIAL RELATIONS

TIME ALLOWED: 2^{1/2}HRS

INSTRUCTIONS:

- 1. Attempt Question One (1) and any other three (3) questions**
 - 2. Question 1 carries 25 marks, while the other questions carry 15 marks each.**
 - 3. Present all points in coherent and orderly manner**
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1a. Define Industrial Relations (5 marks)

b. Discuss five (5) reasons for government involvement in the practice of Industrial Relations. (10 marks)

c. Explain with examples five (5) responsibilities of an employer in Trade Unionism. (10 marks)

2. Health and safety in organizations are the responsibilities of the employers and the employees. Why is this so? (15 marks)

3a. What is workplace forum and what forms of workplace forum do we have in Nigeria?

(5 marks)

b. Under what circumstances can management withhold information from workplace forum members? (10 marks)

4. Explain the differences with examples between contract of employment and contract of apprenticeship. (15 marks)

5. Explain the four (4) roles of the personnel department according to Storey's (1992) framework for Specialist Function in Industrial Relations. (15 marks)

6. Write short notes on:

i. Public servants/officer **(5 marks)**

ii. Common law employees/workers **(5 marks)**

iii. Negative discipline. **(5 marks)**