



**NATIONAL OPEN UNIVERSITY OF NIGERIA**

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja

**FACULTY OF MANAGEMENT SCIENCES**

**EXAMINATION 2017**

**COURSE CODE:** MBA 831

**COURSE TITLE:** Organisational Theory and Behaviour

**CREDIT UNIT:** 3

**INSTRUCTION:** 1. Indicate your Matriculation Number clearly

2. Attempt question one (1) and any other three (3) questions; four questions in all

3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.

4. Present all your points in a coherent and orderly Manner

**TIME ALLOWED:** 2 1/2

Hours

- 1a. Explain your understanding of organisational theory and behaviour.
- 1b. Discuss the importance of organisational theory and behaviour.
- 1c. With the aid of a diagram, identify the contributions made to organisational behaviour by major behavioural disciplines.
- 1d. Explain the levels of analysis of organisational behaviour.
- 2a. Define personality, and explain the factors that determine an individual's personality.
- 2b. Identify the key traits in the big five personality model, and demonstrate how they are relevant in organisational behaviour.
- 3a. Distinguish between group and team, state their respective characteristics and types.
- 3b. Identify and explain the five stages of group development.
- 4a. Differentiate between organisational structure and organisational design in organisational behaviour.
- 4b. Identify and discuss the elements of an organisation's structure.
- 5a. Define organisational culture and describe its common characteristics.
- 5b. Discuss the forces that determines organisational structure.
- 6a. Define perception and explain the factors that influence it.
- 6b. What are the components of an attitude?