



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI – ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2019_1 EXAMINATION

COURSE CODE: MBA827

CREDIT UNIT: 3

COURSE TITLE: ADVANCED ORGANIZATIONAL BEHAVIOUR

TIME ALLOWED: 2^{1/2} HOURS

INSTRUCTIONS:

- 1. Attempt Question One (1) and any other three (3) questions**
 - 2. Question 1 carries 25 marks, while the other questions carry 15 marks each.**
 - 3. Present all points in coherent and orderly manner**
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- 1a. Briefly describe typologies of organizations developed by Talcott Parsons (1960), Blau and Scott (1963), Katz and Kahn (1978). (15 marks)**
- b. Enumerate main features of Bureaucracy as advocated by Max Weber with practical examples. (10 marks)**
- 2a. List and explain five (5) underlying assumptions of dominant model in relation to business organization in Nigeria. (10 marks)**
- b. List three (3) main contributions of the Hawthorne studies. (5 marks)**
- 3. Identify and explain five (5) major challenges to organizational behavior in Nigeria. (15 marks)**
- 4a. What is personality? (5 marks)**
- b. Identify five (5) major personality traits. (10 marks)**
- 5a. What is perception? (5 marks)**
- b. Explain factors that influence perception at the work place. (10 marks)**
- 6. Explain with practical illustrations common errors in perception within the workplace. (15 marks)**