



NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja

FACULTY OF MANAGEMENT SCIENCES

SECOND SEMESTER, 2018 EXAMINATION

COURSE CODE: MBA 823

COURSE TITLE: ORGANIZATIONAL DESIGN

CREDIT UNIT: 3

INSTRUCTION: 1. Indicate your Matriculation Number clearly

2. Attempt Question one (1) and any other three (3) Questions.

3. Question one (1) is compulsory and carries 25 marks

While the other questions carry 15 marks each

4. Present all your points in coherent and orderly manner.

TIME ALLOWED: 2½ Hours

1. a) Describe a functional structure and critically evaluate its usefulness to an organization
b) What are the features of a line organization?
2. Elucidate the mechanism of a matrix structure. What are its merits and demerits?
3. What is an informal organization and what are its characteristics
4. Clearly distinguish between organizational culture and climate
5. Explain Lewin's three step change model
6. Write short notes on; organizational chart, differentiation, and communication process in organization