



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI-ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2019_1 EXAMINATION

COURSE CODE: MBA823

CREDIT UNIT: 2

COURSE TITLE: ORGANISATIONAL DESIGN

TIME ALLOWED: 2 HOURS

INSTRUCTIONS:

- 1. Indicate your matriculation number clearly**
- 2. Attempt Question 1 and any other two (2) questions**
- 3. Question 1 is compulsory and carries 30marks while the other 2 questions carry 20marks each**
- 4. Present all your points in a coherent and orderly manner**

- 1 (a) Explain in detail the concept of organization **(10 marks)**
- (b) Changes can be made to foster innovation. Discuss the factors that facilitate change in an organization. **(10 marks)**
- (c) Discuss the role of information technology in fulfilling the sub division of responsibility in modern management. **(10 marks)**
- 2 (a) Identify and explain the basic organizational designs **(10 marks)**
- (b) What determines Organizational structure? **(10 marks)**
- 3 (a) How prevalent, especially in today's society is intrinsic incentive used in organizations? **(10 marks)**
- (b) Differentiate between extrinsic and intrinsic incentives. **(10 marks)**
4. As a change agent, describe how you will go about implementing your transformational initiatives so that leaders, managers and colleagues can buy into the plans **(20 marks)**
- 5 (a) What are the characteristics of Contingency theory? **(10 marks)**
- (b) Identify and discuss the relationship between contingency theory and organizational design **(10 marks)**