



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**91, CADASTRAL ZONE, UNIVERSITY VILLAGE, JABI, ABUJA**  
**FACULTY OF MANAGEMENT SCIENCES**  
**JANUARY 2018 EXAMINATION**  
**EXAM QUESTIONS**

**COURSE CODE: ENT 405**

**CREDIT UNIT: 2**

**COURSE TITLE: HUMAN AND ORGANIZATIONAL BEHAVIOUR**

**TIME ALLOWED: 2 HOURS**

**Instructions:** 1. Attempt question Number one (1) and any other two (2).

2. Question number 1 is Compulsory and carries 30 marks,  
while the other questions carry 20 marks each.

3. Present all your points in coherent and orderly manner.

1a. Define the concept of Organizational Behaviour? (10 marks)

1b. Write briefly on the following concepts:

- i. S.M.A.R.T
- ii. Self Esteem and Locus of Control
- iii. Self-Efficacy and self-monitoring (20 marks)

2. List 4 and write briefly on any 3 personality theories you know? (20 marks)

3a. What is diversity? (5 marks)

3b. List and explain at least five types of Groups? (15 marks)

4. Identify nine levels of Boulding's typology and explain any five? (20 marks)

5. Highlight four importance of studying organizational behaviour?(20 marks)