



**NATIONAL OPEN UNIVERSITY OF NIGERIA**

**Plot 91, Cadastral Zone, University Village, NnamdiAzikiwe Express Way, Jabi, Abuja**

**FACULTY OF EDUCATION**

**2019\_1 SEMESTER EXAMINATION**

**COURSE CODE: EDT 812**

**COURSE TITLE: MANAGEMENT OF EDUCATIONAL RESOURCE CENTRE**

**CREDIT UNIT: 3**

**TIME ALLOWED : 2 HOURS 30MINS**

**INSTRUCTIONS:** Answer Question One and ANY other Three Questions. Question one carries 25marks while others carry 15 marks each.

1. a). Critically examine the various stages of Maslow's hierarchy of needs , using a diagram.(13 marks)  
b). Discuss the administrative structures that a Director of Educational Resource Centre should use. (12 marks).
2. a). Write short and concise note on the following terms with illustrations as related to Educational Technology Centre Management.
  - i. Span of Control
  - ii. Unity of Command
  - iii. Line Authority
  - iv. Staff Authority (8marks).b). Discuss the various kinds of leadership. (7marks)
3. a). Analyze the general functions of Educational Resource Centre. (8marks)  
b). Highlight and discuss the various principles of motivation. (7marks)
4. As a potential manager of an Educational Resource Centre, differentiate clearly between the two terms – Administration and Management making reference to at-least ten factors. (15marks)
- 5 a) Critically examine the prevailing challenges hindering effective management of Educational Technology Centres in Nigeria. (8marks)  
b). Highlight and discuss what you consider as solutions to the identified challenges.(7marks)