



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**UNIVERSITY VILLAGE, PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE**  
**EXPRESS WAY, JABI- ABUJA**

**FACULTY OF EDUCATION**

**JANUARY/FEBRUARY 2017\_2 EXAMINATION**

COURSE CODE: EDA 821

COURSE TITLE: HUMAN RESOURCES MANAGEMENT

CREDIT UNITS; 2

INSTRUCTIONS: Answer questions one and any other two.

TIME: **2Hrs**

**QUESTION:**

1. (a) What is job performance appraisal? (10marks)  
(b) Identify three main benefits of performance Appraisal (10marks)  
(c) How does job satisfaction contribute and lead to increase performance. (10marks)
- 2 (a) Explain the following terms  
Task, Duty, Motivation and Job description 8  
(b) What is promotion?
3. (a) What factors would you consider in recommending a staff for promotion in a school? (10marks)  
(b).Give one main reason for transfer in your school. (10marks)
4. (a) What is morale? List factors that can boost morale of a teacher. (10marks)  
(b) What is the relationship between Morale & Motivation? (10marks)
5. (a) What is personal commitment to work? (10marks)  
(b) How can a principal attain this from staff in a school? (10marks)

..