



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESSWAY, JABI, ABUJA**  
**FACULTY OF MANAGEMENT SCIENCES**  
**DEPARTMENT OF BUSINESS ADMINISTRATION**  
**2019\_1 EXAMINATION**

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**COURSE CODE: BUS720**

**CREDIT UNIT: 2**

**COURSE TITLE: HUMAN RESOURCE MANAGEMENT**

**TIME ALLOWED: 2 HOURS**

**INSTRUCTIONS:**

- 1. Attempt Question One (1) and any other two (2) questions**
  - 2. Question 1 carries 30 marks, while the other questions carry 20 marks each**
  - 3. Present all points in coherent and orderly manner**
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**1a.** Being a human resources manager today can be quite challenging. What are the proficiencies you will need to make it as a human resources manager in today's challenging global economy?

**(10 Marks)**

**b.** Contrast the nature of human resource management with traditional personnel management

**(10 Marks)**

**c.** What are the distinctive features of HRM model which is different of industrial relations?

**(10 Marks)**

**2.** Outline and explain various tools and techniques for projecting personnel need in our organization

**(20 Marks)**

**3.** Define the term recruitment and various methods of recruitment processes

**(20 Marks)**

**4.** Identify an appropriate combination of methods to aid selection decisions.

**(20 Marks)**

**5.** Explain performance management and discuss the performance management system

**(20 Marks)**