



NATIONAL OPEN UNIVERSITY OF NIGERIA
PLOT 91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI – ABUJA
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF BUSINESS ADMINISTRATION
2019_1 EXAMINATION

COURSE CODE: BUS330

CREDIT UNIT: 3

COURSE TITLE: MANAGEMENT THEORY

TIME ALLOWED: 2^{1/2} HOURS

INSTRUCTIONS:

- 1. Attempt Question One (1) and any other three (3) questions**
 - 2. Question 1 carries 25 marks, while the other questions carry 15 marks each.**
 - 3. Present all points in coherent and orderly manner**
-

1a. The scientific management is one of the earliest schools of management. Discuss stating the founder, assumptions, principles and weaknesses. **(15 marks)**

b. The Hawthorne studies was conducted under the leadership of Elton Mayo. Briefly discuss the four (4) phases. **(10 marks)**

2a. Critically discuss the classical organisation theory and its tenets. **(8 marks)**

b. Identify and explain the steps required to construct a theory. **(7 marks)**

3a. Mention five (5) characteristics and importance of a theory. **(8 marks)**

b. Henry Fayol divided business activities into groups. Briefly discuss **(7 marks)**

4a. Critically discuss the various grounds the classical theory has been criticised by various social scientists. **(8 marks)**

b. Briefly explain the term 'Authority' **(7 marks)**

5a. List and explain the various types of authority **(8 marks)**

b. What is research? **(7 marks)**

6. Identify and explain the methods of seeking for knowledge **(15 marks)**