



NATIONAL OPEN UNIVERSITY OF NIGERIA
UNIVERSITY VILLAGE, PLOT 91, CADASTRAL ZONE, NNAMDI AZIKWE EXPRESS WAY, JABI,
ABUJA
FACULTY OF HEALTH SCIENCES
DEPARTMENT OF PUBLIC HEALTH

2021_2 Examination

Course Title: Health Management I & II
Couse Code: PHS 308
Credit Units: 3 Units
Total Score: 70 Marks
Time Allowed: 2hrs
Instructions: Answer all questions

- 1a. Tabulate 5 function-based differences between Management and Administration (10 Marks)
- 1b. List any 5 characteristics of planning (5 Marks)
- 1c. Define the health system according to Adundu (3 Marks)

- 2a. Planning is a detailed programme regarding future courses of action.
- 2b. Define Planning (2 Marks)
- 2c. Enumerate 4 advantages and 4 disadvantages of planning (8 Marks)
- 2d. Briefly explain the subsystems that exist within the health system (9 Marks)

- 3a. With the aid of a diagram, illustrate the planning cycle (7 Marks)
- 3b. Describe Affinity Diagrams and list their 3 characteristics (4 Marks)
- 3c. Briefly describe the balanced scorecard approach to strategic planning, listing how it suggests that organizations be viewed. (5 Marks)

- 4a. Describe the key factors that influence the success of health policies (10 Marks)
- 4b. List the 4 main steps in the public policy process (4 Marks)
- 4c. List any 3 objectives of Management (3 Marks)