



NATIONAL OPEN UNIVERSITY OF NIGERIA
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF PEACE STUDIES AND CONFLICT RESOLUTION
2021_2 POP EXAMINATION

COURSE CODE: PCR 375

COURSE TITLE: Language Information in Peace and Conflict Resolution

CREDIT UNIT: 3

TIME ALLOWED: 3 Hours

INSTRUCTION: Answer any 4 questions

1. Examine the five rules of language that guide people to communicate competently and effectively (17.5marks)
2. Critically evaluate the common language based barriers to communication that can trigger conflict? (17.5marks)
3. Analyze Duck (2004) strategies for mending relationships in situations where both parties are willing to preserve their relationship. What are these strategies? (17.5marks)
4. Describe the importance of communication in conflict resolution? (17.5marks)
5. Critique the principles of effective listening in making and building peace (17.5marks)