



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2021_2 EXAMINATION

Course Code: MBA821

Course Title: PERSONNEL STAFF EVALUATION

Credit Unit: 3

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Answer Question 1 and any other three (3) questions**
- 3. Question 1 is compulsory and carries 25 marks while the other 2 questions carry 15 marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 Hours 30 Minutes

EXAMINATION QUESTIONS

1. (a) State the Four (4) Phase/Process of Human Resources Planning. (10 Marks)

(b) The actual conduct of collective bargaining entails the fundamental procedure, "discuss"
(10 Marks)

(c) State any Five Characteristics of Consultative Leadership Style. (5 Marks)
2. (a) Write short note on Criterion Validity. (5 Marks)

(b) Explain the Approaches to Grievance settlement in organization. (10 Marks)
3. (a) Explain the Three (3) Importance of General Objectives of Personnel Management.
(9 Marks)

(b) State any Three (3) Criteria for Selecting and Evaluating Assessment Methods. (6 Marks)
4. (a) Narrates Five (5) Reasons for systematic Manpower Planning in Organizations. (10 Marks)

(b) Write Short notes on Face Validity. (5 Marks)
5. (a) Explain the Four (4) closely related aspects of wage administration/ (10 Marks)

(b) State any Five (5) Specific Objectives of Personnel Management. (5 Marks)