



NATIONAL OPEN UNIVERSITY OF NIGERIA

University Village, NnamdiAzikiwe Expressway, Plot 91, Cadastral Zone, Jabi, Abuja

Faculty of Agricultural Sciences, Dept. of Agricultural Economics and Extension,

*PoP Examination Questions, 2021_2 Academic Session*¹²³⁴⁵

Course Title: INTRODUCTIONTOAIRLINE MANAGEMENT SYSTEMS

Course Code: HCM349

Credit Unit: 2 Units

Total Score: 70 Marks

Time Allowed: 2 Hrs

INSTRUCTION: Answer 3 questions.

SET TWO: QUESTIONS

1. a. Air transport as a means of transportation. (5 marks)
b. Outline ten uses of aircraft in the general aviation. (10 marks)
c. Discuss the various airline services in Nigeria. (9 marks)
Total = 24 marks

2. a. Distinguish among (i) productivity, (ii) Effectiveness, and (iii)Efficiency. **(15 marks)**
b. Discuss the functions of the Federal Airport Authority of Nigeria (FAAN) in managing Air transport in Nigeria. **(8 marks)**
Total = 23 marks

3. a. Briefly discuss International Airport Transport Association as an international association on Air Transportation. **(8 marks)**
b. List five subcommittees of the Executive Committee of International Airport Transport Association (IATA). **(5 marks)**
c. What are the functions of IATA? **(10 marks)**
Total = 23 marks

4. a. Give the meaning and a brief history of International Civil Aviation Organization (ICAO). (3marks)
b. What are the objectives of International Civil Aviation Organization (10 marks)
c. Discuss at least four functions of International Civil Aviation Organization (10 marks)
Total = 23 marks