



NATIONAL OPEN UNIVERSITY OF NIGERIA
Faculty of Agricultural Sciences, Kaduna
KM 4, Kaduna-Zaria Expressway, Rigachikun Kaduna
POP EXAMINATION 2021_2 12345

DEPARTMENT—AGRICULTURAL ECONOMICS AND EXTENSION

CREDIT UNITS: 2

COURSE CODE: HCM 340

COURSE TITLE: HOSPITALITY LAWS AND TRAVELS

INSTRUCTION: ANSWER ANY THREE QUESTIONS

TIME ALLOWED: 2HRS

- 1a Define hazard and explain hazard management principles as provided in the Occupational Health, Safety and Welfare Regulations. **12marks**
- 1b. Explain Workers Rehabilitation and Compensation Law. **2marks**
- 1c. Identify 3 global organizations put in place to improve and promote the global travel industry. **2marks**
- 1d. What does the abbreviation IATA stands for? Describe the roles of this body in travel and tourism. **8marks.**
- 2 a. Briefly describe the Warsaw Convention and state what it is expected to do. **10 marks**
- 2b. People who work in the hospitality services sector are often exposed to unexpected health threats. Do you agree with this statement? **5marks.**
- 2c. State the responsibilities of employers as given in the provision of duties by Occupational Safety and Health Act of 1970. **4marks**
- 2 d. Elaborate on the general duties of workers seemed to be personal to him or her in respect to Workers Compensation Act- Excerpts and Summaries (WTO, 2006) **4marks**
- 3a. Provide the definition of working alone or in isolation as entrenched in sections 4.20.2 to 4.23, of the Workers Compensation Act and the Occupational Health and Safety Regulation and highlight five (5) procedures for checking the well-being of workers. **6marks**
- 3b. Explain with examples, the danger that second-hand smoke poses to somebody else who is a non-smoker? **6marks**
- 3c. Give a brief narration of how to prevent environmental tobacco smoke and health hazard. **6marks.**
- 4a What do you understand by discriminating actions? Identify six of such actions in hospitality industry. **13 marks**
- 4b. When do you consider it inappropriate to discriminate against a worker? **6marks**
- 4c. Briefly explain what happens when a worker claims discriminatory retaliation. **4marks**