



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja
FACULTY OF MANAGEMENT SCIENCES
2021_2 EXAMINATION

Course Code: BUS403

Course Title: GROUP DYNAMICS

Credit Unit: 3

Instructions:

- 1. Indicate your Matriculation Number clearly**
- 2. Attempt Question 1 and any other three (3) questions**
- 3. Question 1 is compulsory and carries 25 marks while the other 3 questions carry 15 marks each**
- 4. Present all your points in coherent and orderly manner**

Time Allowed: 2 ½ hours

EXAMINATION QUESTIONS

- 1. (a) Discuss Four (4) Internal factors that could affect group functioning. (10 Marks)**
(b) Discuss Four Stages of Group Development. (10 Marks)
(c) According to Schein, State Five (5) Expectations of the organization or group from the Workers or members. (5 Marks)
- 2. (a) According to Mullins (2000), Explain any Five (5) Factors that affect Group growth. (10 Marks)**
(b) State and briefly explain the Basic importance of Group Evaluation. (5 Marks).
- 3. (a) Discuss any Five (5) Group Characteristics applied in Cooperatives. (10 Marks)**
(b) Narrates any Two (2) Group Values and Norms. (5 Marks)
- 4. (a) According to Lazarus and Folkman (1984), adjustments could be peaceful or destructive. Briefly discuss. (10 Marks)**
(b) Explain any Two (2) Reasons for Group Formation. (5 Marks)
- 5. (a) State and explain the Blocks to Participation in Groups. (5 Marks)**
(b) Narrate any Five (5) Values of Cooperatives. (10 Marks)