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## NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi - Abuja FACULTY OF MANAGEMENT SCIENCES 2021\_2 EXAMINATION

**COURSE CODE: BUS 325** 

COURSE TITLE: HUMAN RESOURCES MANAGEMENT

**CREDIT UNITS: 3** 

**INSTRUCTIONS: 1. Indicate your Matriculation Number clearly** 

2. Attempt questions one (1) and any other three (3) questions; four questions in all

3. Question one (1) is compulsory and carries 25 marks, while the other questions carry 15 marks each.

4. Present all your points in a coherent and orderly Manner

TIME ALLOWED: 2½ Hours

Compulsory Question

**Question 1a:** Briefly discuss the Carrot-and-Stick Approach of the Theory of Motivation.

Question 1b: Mention and briefly discuss the 4 key functions of management.

**Question 2:** List and briefly explain the 4 key importance of Human Resources Management.

Question 3: List the 3 basic styles or approaches to Appraisal Interviews.

Question 4a: In Human Resources Management, what is examination?

Question 4b: List the types of examinations in Human Resources Management.

**Question 5:** In the classifications of career systems, write short notes on the following:

a. Open and Closed Career.

b. Programme Careers and Organizational Careers.

c. Job-Oriented Careers and Rank-In-The-Man.