



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**University Village, Plot 91, Cadastral Zone,**  
**Nnamdi Azikiwe Express Way, Jabi, Abuja**  
**FACULTY OF HEALTH SCIENCES**  
**DEPARTMENT OF PUBLIC HEALTH SCIENCE**  
**SEPTEMBER, 2020\_1**

**COURSE TITLE:** Health Management 1 & 11 (PHS308)

**UNITS:** 3 Units

**TIME ALLOWED:** 2 Hours

**Total Score:** 70 %

**INSTRUCTION:** Answer all questions

**QUESTION 1                      16 marks**

- 1a). Discuss briefly the concept of management. **(10 Marks)**  
1b). Describe the three types of managers in health management. **(6 Marks)**

**QUESTION 2                      18 marks**

- 2a). Discuss briefly five (5) features of management. **(10 Marks)**  
2b). Explain the four objectives of management. **(8 Marks)**

**QUESTION 3                      18 marks**

- 3a). Explain the five (5) uses of management. **(10 Marks)**  
3b). Use some examples and differentiate between management and administration. **(8 Marks)**

**QUESTION 4                      18 marks**

- 4a). Discuss in details the steps involved in planning in any organization. **(12 Marks)**  
4b). List six (6) external limitations of planning. **(6 Marks)**