



## NATIONAL OPEN UNIVERSITY OF NIGERIA

Plot 91, Cadastral Zone, NnamdiAzikiwe Expressway, University Village, Jabi-Abuja

**2020\_1 EXAMINATIONS**

**COURSE TITLE: MANAGEMENT IN NURSING**

**COURSE CODE: NSC 403**

**INSTRUCTION: ATTEMPT ALL QUESTION**

**UNIT: 3**

**TIME: 2HOURS**

1. (a) Manager and Management are inseparable, define the following:
    - i. Manager
    - ii. Management

**(2marks each)**

(b) Management in an organization is essential; discuss the importance of management  
**(4marks)**

(c) Enumerate the importance of communication **(5marks)**

(d) With the aid of diagram explain the communication process **(10marks)**

(e) Explain types of communication **(4marks)**
  2. (a) One of the things that human resources are involved in is staffing. Discuss the functions of human resource officer **(8marks)**
  - (b) Define inventory management and control? **(2marks)**
  - (c) List and explain the types of inventory control **(6marks)**
  - (d) State the costs associated with holding inventory **(3marks)**
  - (e) Explain the following terms used in inventory model
    - i. Lead time
    - ii. Physical stock
    - iii. Free stock
    - iv. Re-order level **(4 marks)**
3. (a) The second level of health care delivery is at the state level, List eight functions of the state ministry of health **(4marks)**
- (b) Define community health **(2 marks)**
- (c) Explain the mechanism of NHIS **(4marks)**
- (d) Explain four determinants of health care delivery system **(4marks)**
- (e) Highlight six (6) roles of a nurse in primary health care. **(6 marks)**