



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi – Abuja
FACULTY OF MANAGEMENT SCIENCES
DEPARTMENT OF PUBLIC ADMINISTRATION
2020_2 EXAMINATION

COURSE CODE: MPA871

COURSE TITLE: Public Personnel Management

CREDIT UNITS: 3 CU

TIME ALLOWED: 3Hours

- INSTRUCTION:**
- 1. Indicate your Matriculation Number clearly**
 - 2. Attempt question one (1) and any other three (3) questions – four questions in all**
 - 3. Question one (1) is compulsory and carries 25marks, while the other questions carry 15marks each.**
 - 4. Present all your points in coherent and orderly Manner**

Questions

- (1) a. Distinguish promotion from transfer {10marks}
- b. According to O. Glenn Stahl there are four methods or bases for promotion. Identify these methods.

{5marks}
- c. Promotions are not bad in themselves, but its implementation. Discuss. {10marks}
2. Identify and discuss three methods for the classification of careers. {15marks}
3. In Taylor's view human beings can be handled for greater productivity. Elucidate. {15marks}
4. According to Weis testing the right or wrong of decisions or policies, certain ethical principles are important. Identify and discuss these ethical principles. {15marks}
- 5 a. Define the term conflict. {5marks}
- b. Identify and explain any FOUR types of conflict. {10marks}
- 6 a. Define the term performance appraisal {5marks}
- b. Outline TWO features of your definition and list FIVE reasons for performance appraisal in an Organisation. {10marks}

